BLAENHONDDAN COMMUNITY COUNCIL

Annual Report 2023

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Introduction

Welcome to this Annual Report

I hope that you will enjoy reading about the work of Blaenhonddan Community Council and the people we serve. This Annual Report describes some of the ways in which we are working to deliver well-being for future generations of Blaenhonddan residents.

The Council works as a corporate body. As Chairman, I am pleased with the way that the elected Members and Officers of the Council have worked collectively and closely together this year, to ensure that we deliver services which benefit both our residents and visitors, and thank them publicly for their endeavours in this respect. Once again, it has been a particularly challenging year as we recovered from the COVID-19 pandemic with the Council's operational activities getting "back to normal". The cost of living has also impacted on the Council and its budget for the 2023/24 will be under significant pressure. Following the election in May 2022, there have been a number of changes in Member representation, and the new team of Council Members is working with the Council's staff to benefit the communities that we serve.

I would also like to thank the individuals and organisations who have worked with us to improve the wellbeing of the communities in Blaenhonddan, as the Council cannot work alone and relies on their effort and support to make a real difference.

Councillor Gareth Morgan Chairman Blaenhonddan Community Council April 2023

Rhagarweiniad

Croeso i'r Adroddiad Blynyddol

Gobeithio y byddwch yn mwynhau darllen am waith Cyngor Cymuned Blaenhonddan wrth i ni wasanaethu'r trigolion lleol. Mae'r adroddiad blynyddol hyn yn disgrifio nifer o ffyrdd yr ydym yn gweithio dros les tymor hir trigolion Blaenhonddan.

Mae'r Cyngor yn gweithredu fel corff corfforaethol. Fel Cadeirydd, yr wyf yn hapus iawn ar y ffordd mae Aelodau etholedig a Swyddogion y Cyngor wedi cydweithio'n agos y flwyddyn hon i sicrhau'r gwasanaethau sydd o fudd i drigolion ac ymwelwyr. Hoffwn ddiolch o galon yn gyhoeddus iddynt am eu hymdrechion a'u llwyddiannau. Unwaith eto, mae'r flwyddyn hon wedi bod yn hynod o heriol wrth inni ddod allan o'r pandemic COVID-19, ac wrth i weithgareddau'r Cyngor ddychwelyd at "fywyd normal". Mae costau bywyd yn cael effaith ar waith y Cyngor hefyd, a bydd y cyllideb o dan bwys sylweddol yn 2023/24. Yn dilyn yr etholiadau yn 2022, bu nifer o newidiadau ymhlith y cynghorwyr, ac mae'r tim newydd o Aelodau yn weithgar iawn gyda Staff y Cyngor er budd ein cymunedau.

Hoffwn hefyd ddiolch i'r unigolion a'r sefydliadau a weithiodd gyda ni i wella lles cymunedau Blaenhonddan. Ni all y Cyngor weithio ar ei ben ei hun ac y mae'n dibynnu ar yr ymdrechion a'r gefnogaeth hyn i lwyddo i wneud gwahaniaeth i'n cymunedau.

Cynghorydd Gareth Morgan Cadeirydd Cyngor Cymuned Blaenhonddan Ebrill 2023

About this Report

This report describes how Blaenhonddan Community Council is contributing to the economic, social and environmental well-being of Blaenhonddan, using principles of sustainability set out within the Well-Being of Future Generations (Wales) Act 2015, which came into effect in 2016. Under the Act, Councils such as Blaenhonddan are required to produce an Annual Report detailing the progress that has been made in meeting objectives contained in the local well-being plan by the Neath Port Talbot Public Services Board. The Plan was published in 2018 and an Annual Report is published each year making reference to the Annual Reports of relevant Town and Community Councils, including Blaenhonddan Community Council.

The Community Council has adapted the well-being goals within the Act to describe its own activities and set objectives. This provides an opportunity to firmly set the Council's achievements and objectives within a sustainability framework. It allows the Council to reaffirm its key objectives, which will help set the direction of its future policy. Individual projects can be tested against these principles to ensure that sustainability is embedded within the Council's decisions and actions. This overarching framework should ensure that Council adopts a way of working that reflects long term thinking, problem prevention, integration, collaboration and public involvement.

This Annual Report covers the Chairman of the Council's year of office which commenced on the date of the Annual Meeting of Council in May 2022 and ran for 12 months. This was a difficult year as we recovered from the constraints of COVID-19 but the Council's activities and those of our customers have now resumed to a greater or lesser extent subject, however, to an increasingly challenging financial position.

The Council's Strategic Plan, which includes the Council's Statement of Well-Being, was approved by Blaenhonddan Community Council at its Annual Meeting on 21 May 2018 and will be reviewed later in 2023. This Annual Report for 2023 is consistent with the Strategic Plan currently in place and reflects its aspirations.

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Visit us at www.blaenhonddan-wcc.gov.uk

About Blaenhonddan Community Council

The Council as a Corporate Body

A Community Council is a corporate body with a legal existence of its own which is quite separate from that of its Members. Its lawful acts, assets and liabilities are its own and not those of its individual members. Any decisions taken by the Community Council are the responsibility of the whole body, and it is irrelevant if any particular Member agreed or disagreed with any particular proposal. A Community Council can legally raise money through the Precept – a levy which its residents pay through the Council Tax. It also has a range of powers which allows it to spend this public money on the services which it provides. These may include the provision of Playing Fields, Playgrounds, Public Parks, and Community Centres. Parish/Town Councils were established in 1894 by an Act of Parliament and were further reformed into Community Councils by the Local Government Act 1972, when Wales was divided into communities. The Community Council has a duty to ensure that the rules for the administration of the Council are followed - the Council must appoint a Chair, appoint a Clerk, appoint a Responsible Financial Officer, appoint an independent and competent internal auditor, hold an Annual Meeting of the Council and keep records of all decisions related to Council business.

Council meetings are held once a month on the third Monday, except for August when the Council is in recess, and in December when the meeting is held on the second Monday. These are now held as hybrid meetings allowing participation in person or online. There are also Committee meetings held on an ad hoc basis – Council currently operates a Resources, a Festivals and an Environment Committee, with other ad hoc requirements facilitated if needed.

The Community Council is an elected tier of local government. There are eighteen Community Councillors elected or co-opted as Members of Council to represent around 11,000 residents and they manage a budget of approximately £260,000. Unlike County Borough Councillors, they receive no direct salary, and are only able to accept limited remuneration or expenses. Blaenhonddan councillors have generally opted to forego remuneration and effectively give their services free to the residents they represent.

Blaenhonddan is split into 5 wards - Aberdulais, Cilfrew, Cadoxton, Bryncoch South and Bryncoch North.

Councillors as Individuals

Community Councillors are elected by the electors of the community under Section 16 (2) of the Local Government Act 1972 every 5 years. A Councillor can also be returned by local by-election or co-option. Anyone elected as a councillor cannot act as a councillor until they have signed the formal declaration of acceptance of office. This includes an undertaking to abide by the Code of Conduct that has been adopted by the Council. Members are also required to declare any interests which they have, for example, in any associations or affiliations with groups, bodies or individuals. It is the individual Councillor's duty to declare an interest and leave a meeting if any issue being discussed could be perceived as securing any type of advantage to the Member. Councillors have a duty to act properly and responsibly in their role as a councillor, both in person and when corresponding through social media or other means, and a responsibility to attend community council meetings when summoned to do so.

When summoned to a meeting, Councillors will have been provided with an agenda, minutes and reports. This allows them to prepare for the meeting and ensure that they are properly informed on the matters to be discussed. They have a responsibility to act on behalf of the whole electorate, take an interest in all issues equally, and represent the views of the wider community in the discussions.

The Chairman

The Chairman is elected by the Members at the Council's Annual Meeting and serves for 12 months. The Chairman is in a position of authority in presiding at meetings of a community council. With the advice of the Clerk, the Chairman is responsible for ensuring that effective and lawful decisions are taken at the meetings of the Council. There are several aspects to being a good Chairman including a commitment to the role, a willingness to appreciate the views and experiences of others and the ability to manage meetings in an orderly manner. It is important that there is mutual respect between the Chair and the Clerk and between the Chair and the other Members. The Chairman has a casting vote in the event of a tied vote. No single individual councillor (including the Chairman) can make a decision on behalf of the Council. The Chairman is responsible for involving all councillors in discussion and for ensuring that Members keep to the point. The Chairman is often the public face of the Council and, in this respect, will be expected to convey the corporate view and not his/her personal view.

The Clerk

The Clerk is employed by the Council to provide administrative and professional support for the Council's activities. Any other members of staff employed by the Council are responsible to the Clerk who is their line manager. The Clerk's primary responsibility is to advise the Council on whether its decisions are lawful and to recommend ways in which discussions can be progressed. The Clerk takes their instruction from the Council and not from any individual Councillor. It is the Clerk's duty to implement the decisions taken by the Council, although certain actions can be delegated by the Council, so that the Clerk may act on their behalf. The Clerk may also be the Council's Responsible Financial Officer. The role involves a broad spectrum of work and responsibilities, including financial management, personnel management, administration, estates management, project management, and health and safety. Whilst it is good practice for the Clerk to consult on the content of an Agenda with the Chair, the Clerk has the final say as the Council's "proper officer" and legal signatory of the agenda. All correspondence for the Council should be addressed to the Clerk.

In addition to the Clerk, Blaenhonddan Community Council also employs 2 Assistant Clerks and 12 others in various capacities. All employees work part time.

Functions carried out by the Council

The Council is responsible for six Community Centres at Aberdulais, Cilfrew, Cadoxton, Caewern, Owain Glyndwr in Waunceirch and at Bryncoch. All are available for hire and bookings are made through the Council's Office in Cadoxton. The Council is also responsible for six playgrounds in those villages and the two sites in Cilfrew and Cadoxton are set within larger parks. Playing field facilities are managed at Cilfrew and Waunceirch. The Council also has an interest in some grazing land, allotments and woodlands which it maintains.

Festival events are normally run by the Council each year. Arrangements are all made by the Council and the "not for profit" events are free. Local charities and groups are encouraged to participate to raise much needed funds and various activities take place.

The Council takes its representative role on behalf of the community seriously and is often consulted by Welsh Government and other public bodies on its views in relation to their policies and activities.

1 A Prosperous Blaenhonddan

This Council has engaged with local business where appropriate and provided opportunities for them to advertise their services to the local community, for example, in the Family Fun Day brochure. Commercial activities are also accommodated at the Council's community centres where appropriate.

Through the provision of small grants, Blaenhonddan Community Council has supported a number of local groups and organisations who requested assistance and who meet or support residents in the Council's area, and is keen to encourage more to apply. During the 2022/23 financial year, the following were awarded grants –

Dyffryn Youth Darts Academy

Cwrt Herbert Colts AFC

Catwg Primary School PTA (two grants)

Ainon Baptist Church

1st Caewern Guides

Bryncoch Art Group

Cilfrew Community Connections

Bryncoch Community Association

Three Senior Citizens Clubs, who are awarded grants each year.

The Council sets its hire charges at a subsidised level to allow hirers to generate a degree of sustainability in their existence, recognising that many do not have access to significant funds and may not be particularly prosperous.

2 A Resilient Blaenhonddan

Blaenhonddan Community Council continues to offer training opportunities to staff and councillors to ensure that best possible service is provided to the public. A significant commitment was made in 2022/23, particularly in ensuring that new staff and Members received appropriate training. Members adopted and published a Training Plan in November 2022, in accordance with Welsh Government

legislation, and a number of Members have expressed their wishes with regard to appropriate training courses. In addition, staff training opportunities have been defined, and one officer is pursuing the Certificate in Local Council Administration with the Council's support. The Training Plan will formalise training to ensure that the Council makes informed decisions contributing towards its resilience and that of its communities, and the Council's training budget has been enhanced for 2023/24 to meet the demand expressed.

The Council retains active membership of One Voice Wales. This ensures that Blaenhonddan has the opportunity to express its views and be represented when policy decisions that may or do affect services provided to the public are being taken by government. Advice and guidance on legislation and procedures is regularly sought to ensure that the Clerk is properly informed on current and new legislation to ensure compliance and advise Council accordingly.

The Council nominates representatives to the Neath Port Talbot County Borough Council Community Councils Liaison Forum.

Following a feasibility study, Council agreed to progress with much needed improvements to Cilfrew Community Centre and these were completed in 2022/23. The improvements have upgraded the building, modernised the facilities, improved their appearance and sustainability and created a much-improved ambience that will help to retain and attract other groups to the Centre.

3 A Healthier Blaenhonddan

The Council is very aware of the importance of play to the physical, mental, emotional and social well-being of children, and the development of life skills. Within the last financial year, Blaenhonddan Community Council has ensured that the condition of all of its playgrounds is regularly monitored, with repairs and maintenance carried out as soon as possible.

The Council's overall provision of 6 playgrounds and 2 playing fields are constantly monitored, improved and maintained. The playing fields accommodate 6-10 teams for both football and rugby at various stages of the season.

The community centres provide accommodation for dance classes, ballet, line dancing, fitness classes, indoor rugby and three diet plan clubs, as well as sports courses run by NPT CBC. Centres are also accommodating well-being activities though a variety of

groups and warm hub initiatives have occurred at Cadoxton and Caewern. A number of activities are accommodated for vulnerable groups in the community and those requiring ongoing medical support.

The Council is now responsible for four defibrillators located at its community centres in Cilfrew, Cadoxton, Bryncoch and Owain Glyndwr Community Centre which, in conjunction with those provided by other parties, ensure that there is significant coverage across the Blaenhonddan area.

4 A More Equal Blaenhonddan

The Council adopted its Equality and Diversity Scheme in July 2017 and strongly supports both equality and diversity in all of its activities

It provides accommodation for various community groups who might not have the opportunity to meet if the Council were not providing a venue for their meetings. These include Senior Citizen Groups, youth activities, carer and toddler groups, along with various fitness, sport and health groups. In particular this year, a new youth club has started at Caewern Community Centre and community groups have been established at Caewern and Cilfrew. The Council also works with third party providers and charities who provide services for disadvantaged groups in the community.

After Christmas, Council started to make arrangements for its free Community Fun Day in May 2023.

The Council's programme of rolling out building improvements reflects its wish to meet the needs of all groups in the community. Disabled toilet and baby changing facilities have now been provided at Cilfrew Community Centre, and plans for improved baby changing facilities at Caewern will be delivered in 2023/24. Although significant financial challenges are anticipated as we leave 2022/23, the Council's facilities will be retained and improved, particularly where there is a lack of facilities in the villages or if the condition of present buildings is a cause for concern.

5 A Blaenhonddan of Cohesive Communities

The Community Council arranges it's Fun Day as a means of engaging with communities and providing an opportunity for residents to come together at a local venue. Supporting community groups is also fundamental to the work of both Members and staff, and engagement of this nature is ongoing throughout the year. Much of this coincides with the work of the NPT Local Area Coordinator with whom Members and Staff work closely. The Council assists with funding for community Christmas trees at a number of locations and is mindful of the importance of Remembrance Sunday to all sectors of its communities, supporting commemoration events held locally.

Council has established good working relationships with the Police and with the Fire and Rescue Service and engages with local representatives of both to ensure that an exchange of information regarding its communities is maintained. Representatives attend meetings in local community centres and at the Council's office as appropriate, and have responded to concerns about anti-social behaviour and other matters.

The Council website provides up to date information on all Council matters. Following adoption of a Social Media Policy, Council now has a Facebook page which has increased the level of engagement with communities. It provides greater publicity for Council activities and for activities of third parties which Council has been pleased to publicise. Individual Members are also active in ensuring that they engage with local individuals and groups to ensure that any concerns can be passed on to the relevant authorities

6 A Blaenhonddan of Vibrant Culture & Thriving Welsh Language

The Council adopted its Welsh Language Scheme in July 2017, and is supportive of a range of cultural activities. One of the Council's employees is a fluent Welsh speaker and responds to verbal and written enquiries as necessary.

One of the Council's longstanding community centre users is a Welsh medium play group held in the Owain Glyndwr Community Centre during school term times. Various cultural activities are also accommodated, including three choirs, two arts clubs and four Ukelele groups.

Whilst Council is aware that the Welsh language is not the predominant language in the Blaenhonddan area, there are pockets of Welsh language activity and the Council does take its role seriously in promoting and increasing the visibility of the language, in support of Welsh Government aspirations. Following discussions in 2017 regarding the introduction of corporate bilingual signage at

Council premises and property, a bilingual sign has been erected at Cilfrew Park and Community Centre this year. Similar signs will be rolled out elsewhere over a period of time. Bilingual development of the Council's website has not made a great deal of progress because of other priorities, but may be revived if website development becomes a priority. Formal public notices arising, for example from elections, are published bilingually at Council premises, and other opportunities may be explored in future, in accordance with the Council's Welsh Language Scheme aspirations.

7 A Globally Responsible Blaenhonddan

The Council has worked with various environmental initiatives to raise awareness of environmental matters and appreciates the work that voluntary groups do in the community. Individual Members support the Craig Gwladus Country Park and Friends of Craig Gwladus publicity is circulated by Council. Council recognises the work of the Bryncoch Environment Group and supports it when requested. During 2022, Council became a Keep Wales Tidy Litter Hub and acquired equipment that volunteers can borrow to undertake occasional litter picking activities, with the initiative publicised on its website.

Council recognised its statutory responsibility under the Environment (Wales) Act 2016 Part 1 - Section 6 to exercise its duty in terms of Biodiversity and the Resilience of Ecosystems. To this end, it has established an Environment Committee of the Council, produced a Biodiversity Action Plan and Report in October 2022, and was able to submit its first Section 6 Biodiversity Report to Welsh Government in March 2023. To date, this has resulted in a number of "lower level" initiatives relating to awareness raising and planting projects, but Members are committed to progressing other realistic projects in the Action Plan, potentially with partners. One longer term project involves altering the Council's grounds maintenance regime to support biodiversity measures. Unfortunately, for reasons relating to existing contracts, logistics, staff training and equipment availability, Blaenhonddan Community Council was not able to arrive at satisfactory arrangements for implementation before the start of the growing season in April 2023, but this will be revisited for possible future implementation.

Following the Council's second comprehensive survey of all trees situated on Council land in 2020, a limited programme of management and maintenance has continued. Further site-specific surveys were commissioned in Cadoxton and Furzeland Drive in 2021/22, and during 2022 the Cadoxton work was completed in a sustainable manner, recognising statutory and biodiversity requirements. Consent has now been granted at the Furzeland Drive Tree Preservation Order area and work will proceed in 2023 on a similar basis.

The comprehensive improvements at Cilfrew Community Centre in 2022 have resulted in insulation improvements to walls and ceiling, the installation of LED lighting, modifications to water and central heating and construction of an entrance lobby, all of which will make the building more energy efficient. LED lighting improvements at the Owain Glyndwr Community Centre Car Park were also completed. Council has aspirations to introduce better insulation at Bryncoch Community Centre and both insulation and roof improvements at Caewern Community Centre, but financial constraints have resulted in deferral, although investigation may proceed in 2023

The Council recycles its waste and engages with users at community centres regarding waste management. Ink and toner cartridges are disposed of responsibly. Construction materials that can be re-used are retained for that purpose.

8 A Competent Council

The Council is taking steps to satisfy tests of competency.

All councillors are provided with briefing papers to inform them of Council's policies, procedures and administrative arrangements. Where relevant, training opportunities are made known to Members and requests are recorded in the Training Plan and met according to budget. Casual vacancies in 2022/23 were advertised and filled as soon as practicable.

Council is benefitting from the experience of its staff who are provided with training opportunities where relevant. One new member of staff who joined the Council in December 2021 has settled in to the role and is receiving support from the Council with ongoing training requirements.

Relevant new policies have been prepared and adopted at Council and new processes have been put in place to ensure that Council is improving in terms of policy and procedures. Initiatives in 2021/22 in relation to Facebook and invoicing were further embedded into the Council's practices in 2022/23 and will be developed further in 2023/24.

The Council's annual budget for 2023/24 was set in December 2022 and is in the order of £310k, but Council has effectively maintained its precept at a constant level since 2012, whilst initiating a modest increase in hire charges. In 2022/23, Council had to deal with a reduction in its electoral area with a consequent loss of a number of Council Tax paying properties to a neighbouring community council, without transference of any asset obligations. Coupled with increases in staff and utility costs, Council faced a serious budget deficit for 2023/24 and resolved to increase its precept to £252k and consequently its Band D equivalent Council Tax, whilst reducing its capital budget. This situation will need to be revisited in 2024/25. Notwithstanding this, it's Council Tax level remains competitive in 2023/24 in comparison with many of its neighbouring town and community councils.

This approach to budgeting reflects the Council's philosophy, and its confidence in its sound management and financial systems. These have been further enhanced in 2022/23 by quarterly meetings of the Council's Resources Committee to review quarterly income and expenditure and financial reconciliation, and through more regular engagement with its Internal Auditor. Accounts are scrutinised by the regulatory authorities each year, and there was a robust internal and external audit undertaken in 2021/22. However, Council's 2021/22 Accounts were subject to a Full Audit during 2022/23 as part of a three yearly review by Audit Wales. Following an extensive exchange of detailed information which resulted in most queries being satisfactorily addressed, a qualified audit opinion was issued. The basis for qualification was outlined and the issues have already been addressed and reported to Council along with actions undertaken.

Agendas, minutes, accounts and contact details can be viewed at www.blaenhonddan-wcc.gov.uk

A Charter is in place to govern the Council's relationship with Neath Port Talbot County Borough Council and Members attend the Community Councils Liaison Forum. In accordance with the Charter, the Council is please with all of its regular engagement on, legal, electoral, planning and property matters.

Objectives

As featured above, the Council has adopted the following long-term objectives:

To contribute towards the delivery of:

- A Prosperous Blaenhonddan
- A Resilient Blaenhonddan
- A Healthier Blaenhonddan
- A More Equal Blaenhonddan
- A Blaenhonddan of Cohesive Communities
- A Blaenhonddan of Vibrant Culture and Thriving Welsh Language
- A Globally Responsive Blaenhonddan
- A Competent Council

Specifically in 2022/23, the Council planned to focus on the following projects which have, with the exception of the Strategic Plan programmed for later in 2023, been delivered -

- Complete implementation of improvements at Cilfrew Community Centre
- Deliver successful post-election induction of Members and ensure that Council continues to operate in a corporate and collective manner that promotes good relationships with and services for the wider community
- Complete the preparation of a Training Plan for Members and Staff and commence delivery
- Implement the decision to introduce a Facebook account

In 2023/24, the Council will focus on the following aspirations –

- Complete a review of the Council's Strategic Plan
- Manage the Council's difficult financial circumstances and challenging budget situation arising from significant increases in anticipated expenditure, and set a realistic budget for 2024/25
- Undertake preparatory work on capital projects with a view to being ready to implement once a capital budget can be
 identified

- Deliver further training in accordance with the Training Plan
- Embed the fledgling Environment Committee in the work of the Council, with a refined work programme for the future

Addendum - Well-being Objectives

In 2019, the Council's Clerk met with officers from Neath Port Talbot CBC regarding the Neath Port Talbot Well Being Plan and indicated in general the steps taken to contribute to its local objectives in the Addendum to its Annual Report. The following Addendum will be forwarded to Neath Port Talbot CBC to update the Council's position in 2022.

admin democracy/annual report 2023

Blaenhonddan Community Council Annual Report 2023 Addendum

Contribution towards the objectives in the Well-being Plan

Section 40 of the Well-being of Future Generations (Wales) Act 2015 places a duty on certain community and town councils to take all reasonable steps towards meeting the local objectives in the local well-being plan that has effect in their areas. A community or town council meets those criteria if, for each of the preceding three financial years prior to the local well-being plan for its area being published, either its gross income or its gross expenditure was at least £200,000.

In addition to the Council's achievements towards meeting its own objectives during 2021-2022 it also made a number of contributions to the local objectives in the Public Services Board's Well-being Plan:

Objective	Steps taken to contribute to the local objectives
Supporting children in their early years, especially children at	Provided and improved play provision within its parks and
risk of adverse childhood experiences	community centres, worked with partners to support groups
	that meet children's needs, including those at a disadvantage
Creating safe and resilient communities focusing on vulnerable	Provided facilities for and services that assist groups that
people	support vulnerable people, maintained facilities in all of its
	communities, supported new community groups
Encouraging ageing well	Provided facilities and funding support for bespoke senior
	citizen groups, and other social groups where older people
	participate in activities
Promoting well-being through work and in the workplace	Engaged with staff on a regular basis to ensure that working
	arrangements properly reflect a work life balance, finalised and
	adopted its Health and Safety policies and procedures,
	implemented new procedures for monitoring work places
Valuing our green infrastructure and the contribution it makes	Maintained green spaces through responsible management,
to our well-being	engaged and supported environmental groups, set up an
	Environment Committee with projects to pursue alone and in
	conjunction with others, published its first Section 6 Biodiversity
	Report and Action Plan.